

People Directorate - Children's Services Salford City Council, Unity House, Salford Civic Centre, Chorley Road, Swinton, M27 5AW

Dear Parent/Guardian

We hope this letter finds you well.

We are aware that your child is on a waiting list for a neurodevelopmental assessment and that there are significant waits for this assessment. We know that this can be difficult and are sorry you are experiencing this. Please be assured that all services are working together so that your child is seen as quickly as possible.

Whilst you wait, Salford City Council is working with our partners from Salford Child and Adolescent Mental Health Service (CAMHS), Salford Information Advice and Support Services (SIASS), Salford Care Organisation and Salford Parent Carer Forum, to consider what support can be provided.

Salford City Council have a dedicated **Early Help Service**, that works with families who need some help and support. The Early Help Service can offer you an Early Help Worker to support you, your child and the wider the family. This could include direct work with your child and the family or support to access other services that may be required whilst your child is waiting for an assessment.

If you would like to access this support or hear more about it, you can make a request to arrange for an Early Help Worker to contact you directly.

Early Help Service	Telephone number: 0161 686 7229 (between the hours of 8:30 until 4:30)	
Salford Family Partnership	Email: <u>central.locality@salford.gov.uk</u>	Early Help for Families

Further support is available through the following:

Neurodevelopmental Offer in Salford: An important part of the approach we are taking is continuing to strengthen the support available for parents / carers. The neurodevelopmental webpages have a range of options available and will signpost you to trustworthy information resources. You can also access workshops and advice to support you with sleep, behaviour, speech, language and communication and many more issues. You can access the webpages here:

https://www.salford.gov.uk/children-and-families/salfords-neurodevelopmental-offer/



Neurodevelopmental Offer **Salford's Local Offer:** You may also find the Local Offer page useful which can be found <u>Local Offer Salford</u>. The Local Offer host information on a range of topics including what support is available for you and your child.



Salford Parent Carer Forum: Offer a range of groups and drop-ins for parent carers. You can access their website <u>https://salfordpcf.com/</u>



SIASS also deliver weekly drop-ins both online and in-person where you can get impartial information, advice and support. You can contact SIASS at SIASS@salford.gov.uk or via telephone on 0161 778 0343/0349.

Salford Autism: http://www.salfordautism.org.uk/ support group run for and by people with autism, whether diagnosed or not.



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Spectrum Group (run by the Health Improvement Team)

A parent-peer support group for parents or carers whose children have been diagnosed with or going through an assessment process for autism or those going through it themselves.

This group can be accessed every first and third Friday of the month between 10am and 12pm at the Energise Centre 3 Douglas Street, Salford, M6 6ES. **The next sessions are on Friday 6th and 20th September.**

I Am Autism: Home - I AM (i-am-autism.org.uk)



Autism Salford Kids Squad: <u>Autism Salford kids squad (A.S.K.S) | Facebook</u> https://www.facebook.com/groups/1384327398792112/?ref=share_group_link



Autism Salford Kids Squad

How else can we help?

We would like to understand what else you feel as parents / carers would be beneficial and what you want to see on offer. This is so any additional support that is developed such as drop-in sessions, webinars, training courses or telephone consultations is what you feel would be most beneficial.

If you wish to take part (this is not mandatory) please scan the QR code and it will take you to a short survey where you can tell us any preferred topics or areas of need you feel you want support. The areas can be any ranging from eating, sleeping, toileting, being at school, behaviour or preparing your child for adulthood. Whatever you feel is missing and would be suitable.

The survey you will prompt you to provide an email address for us to contact you if would like to be kept updated of any developments made on the support offer. We want to make the system work for you.



Salford Neurodevelopmental Support Survey

Do you still require an assessment?

We understand that for some people your circumstances might have changed. If you no longer want your child to have a neurodevelopmental assessment, then please do not hesitate to contact Salford CAMHS. The number is 0161 518 5400. Pleased be assured that your child will remain on the waiting list unless you tell us specifically that you would like them to be removed.

Thank you for taking the time to read this letter and share your views with us.

Yours sincerely

Debbie Blackburn Director Childrens Commissioning, Nursing and Wellbeing