

New Park Academy

High School

Parent Questionnaire May 2021

Please tick as appropriate

| | | Always | Most of the time | Sometimes | Never |
|----|--|--------|------------------|-----------|-------|
| 1 | My child is happy at this school | 13 | 10 | 2 | 1 |
| 2 | My child feels safe at this school | 21 | 4 | | |
| 3 | My child makes good progress at this school | 22 | 4 | | |
| 4 | Staff help my child when they struggle with their learning | 26 | | | |
| 5 | My child is well looked after at this school | 26 | | | |
| 6 | My child is taught well at this school | 26 | | | |
| 7 | The school encourages my child to be healthy | 20 | 4 | 2 | |
| 8 | School deals with behaviour issues appropriately and timely | 22 | 4 | | |
| 9 | This school deals effectively with bullying | 21 | 5 | | |
| 10 | This school is well led and managed | 23 | 3 | | |
| 11 | This school responds well to any concern I raise | 22 | 3 | 1 | |
| 12 | Staff talk to me when my child is doing well and also when there are problems or my child or I need extra help | 24 | 2 | | |
| 13 | I would recommend this school to another parent My child feels safe at this school | 24 | 1 | | 1 |

What I like most about the school

- It's person-centred and tailor made
- Everything
- The staff
- The amount of contact
- There's lots of communication, lots of help
- I like the way R's tutor doesn't pander to him, but makes sure he's guided in the right direction. He's also never been given up on by his tutor, and this has made all the difference to him
- The school has a very caring team, from admin staff to teaching staff. Staff are always alert to any changes in a young person's behaviour or mood. Communication between home and school is excellent, and their ability to respond to queries is always very prompt. The school is very proactive and responds well to concerns or issues, and always offers solutions not barriers. They are happy to seek out appropriate alternative provision to enhance young people's educational opportunities. Staff never make you feel that you are a bother and always have a listening ear. All staff at school know the young people well and the headteacher and deputy always make themselves available, nothing is too much trouble, and it is clear to see how much they care about the young people at the school.
- Good communication, perseverance, good support for young people, great understanding of young people's needs
- The support K has been given with education and behaviour
- Only school he's settled in. he like all the staff and other students.
- Always someone to speak to
- Communication. The way my child has managed. He's doing really well
- Teachers speak more on a level. More interaction, more personal
- Everyone is helpful and friendly. He has done brilliant there.
- Good communication. Your team managed to go out to him when he was in his new placement and helped him to come back to school. You are doing a great job with him
- He can be himself – doesn't feel like he doesn't fit in. feels comfortable
- Well run. Lots of support
- Teachers and all staff always very helpful. They know each child very well and understand their needs
- I like everything about the school. The staff and the headteacher have always been helpful and supportive
- I like speaking to staff. They are all very supportive
- Safety. Patience. Communication
- Having fun
- Good school. Like how engage with parents

This school would be even better if...

- Sometimes parents could join in class to model behaviour
- N/A
- More funding and pay for staff – they go above and beyond to look after their students
- There is nothing they could do better. I just wish there were more schools like this with such a caring staff team, who do their very best to ensure that young people get the best out of their education. My young person aspires to work for the headteacher one day, as she has inspired him so much
- Nothing x 6
- Nothing – got it bang on!
- It was a little nearer to our location
- Offer post-16 provision
- There are too many different needs with the children and some children are picking up new behaviour issues

